



April 9, 2018

FOR IMMEDIATE RELEASE

SPEEDWAY, IN—The Speedway Police Department is proud to announce their participation with Marion County in the implementation of 311 for contacting law enforcement services.

311 is now available to all cell phone users who need to contact the police for non-emergency services. The non-emergency line for landline phones remains the same, at 317-246-4343 for all Speedway residents.

All too often, 911 is called for non-emergency assistance, tying up the resources for those people who may be calling with an emergency situation. This is done simply because most people know “911” as an easy number to reach the police. The goal of 311 is to provide an easy to remember number for non-emergency services, while freeing up the 911 lines for a timely emergency response.

The following are examples of non-emergency situations that should be directed to call 311 or 317-246-4343:

- Noise complaints, loud music or loud parties
- Ordinance violations after regular business hours
- Requests for Vehicle Identification Number checks
- Any questions regarding race parking, traffic direction, etc.
- Any incident involving a time delay with no immediate threat to life or property
- Any other reason a citizen may need to speak with a police officer that does not constitute a life or death emergency

For any additional information please contact Sarah Edie at sedie@speedwayin.gov, or 317-246-4307.